



130B Anderson Avenue, Mount Vernon, NY 10550 – Phone: 914.476.5000

## WARRANTY

### **BANQUETTES**

All JAJ Contract Furniture Booth and Banquette (FRAMES) are covered by a (Life-time) guarantee against failure. Warranty does not extend to (COM/COL) customer's own material/customer's own leather, materials purchased on behalf of customer at customers direction or design specified laminates or other materials which are to be covered by warrantees of that manufacturer.

### **CHAIRS**

With this LIMITED WARRANTY JAJ Contract Furniture Inc. will replace or repair defective materials or workmanship on any JAJ Contract Furniture Inc. chair frames for a period of (5) years from original date of sale under normal commercial use. Warranty does not extend to (COM/COL) customer's own material/customer's own leather, materials purchased on behalf of customer at customers direction or other materials which are to be covered by warrantees of that manufacturer.

### **CAST IRON TABLE BASES**

JAJ Contract Furniture Inc. warrants all standard cast iron table bases for a period of ten (10) years to be free from structural defects in materials and workmanship under normal commercial use. Rusting of cast iron is not covered by the warranty. Cast Iron table bases are not recommended for outdoor use and such use, even if temporary or seasonal, will void applicable warranties.

### **SOLID WOOD TABLE TOPS**

JAJ Contract Furniture Inc. warrants all solid wood table tops for a period of one (1) year to be free from structural defects in material and workmanship under normal commercial use. This warranty does not apply to damage resulting from accident, alteration, misuse, abuse, tampering or negligence. Wood furniture is made of raw materials with natural variations. Among wood species, differences in grain and color are due to the natural character of wood and are not within the control of JAJ Contract Furniture, nor considered defects in this warranty.



*Contract Furniture*<sup>™</sup>

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## WHAT IS NOT COVERED BY THE WARRANTY

1. Materials and components not manufactured by JAJ Contract Furniture, for use on the Company's furniture, are warranted for one year, or to the extent expressed by their manufacturer. These materials include, but are not limited to, filling materials, all fabrics, all ganging devices, glides, casters, caster sockets, wheels/tires, all hardware such as screws, bolts, staples, fastening tabs and fasteners whether metal, plastic, or wood, cup-holders, removable metal legs, wood seat and back shells, foot rests, scuff plates, hooks, springs, buttons, Velcro, nail head trim, laminates, veneer, edges, flip top mechanism, ferrules, grommets, washers, threaded rods and any other attachment hardware.
2. The warranty does not cover any cost associated with shipping, handling, temporary rental of furniture, and the installation of repaired or replaced products, unless approved in writing by a Company Officer.
3. Chairs and tables should be transported using an appropriate chair carrier/table trucks/carts according to the instructions for use. Any failure to do so voids this warranty.
4. Damage caused by abuse, misuse, negligence, transit damage, improper storage, accidental damage, wear and tear or improper care and cleaning or lack of maintenance is not covered by the warranty.
5. Failure to comply with the terms, conditions and limitations described in this warranty will void the warranty and result in denial of a warranty claim.